



# KILA

## ECO ADVENTURE PARK

*Wild Fun, Learn & Explore*



“ We have to look ahead,  
as is one of the first mandates  
given to us as chiefs (and CEOs),  
to make sure and to make every  
decision that we make relate to  
the welfare and well-being of  
the seventh generation to come...”

**OREN LYONS**

CHIEF OF THE ONONDAGA NATION

**THIS NATIVE AMERICAN'S WISDOM IS AT THE HEART OF OUR ACTIVITIES AND CONCERNS. AT PLEASS GLOBAL, WE KNOW THAT OUR BUSINESS ACTIVITY HAS AN IMPACT ON THE ENVIRONMENT AND WE REALLY WANT TO REDUCE IT.**

Pleass Global Directors had a vision to create a park that enhanced the environment, provided a healthy fitness opportunity and a fun-filled place where visitors and Fiji citizens alike can enjoy the beauty of the lowland rainforest in Namosi whilst undertaking physical challenges and enjoying an adventure. Kila Eco Adventure Park was born and has continued to develop and grow over the past four years with numerous new elements being added each year providing a compelling case for repeat visits and new adventures. For those not seeking too much adventure we provide guided rainforest walks, village tours and a serene place to sit for a while by a waterfall and enjoy nature at it's best.

Sustainable tourism simply attempts to make a low impact on the environment and local culture, while helping to generate income, employment, and the conservation of local ecosystems. It is responsible tourism that is both ecologically and culturally sensitive.



# OUR VISION

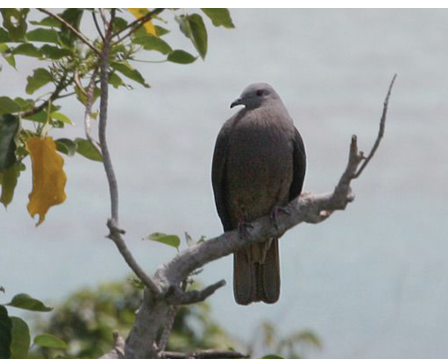
At Pleass Global we care about our environment and planet and we are committed to operate our business in a sustainable manner. It is our responsibility to help protect the environment in which we operate and have effect.

# OUR POLICY

We regard sustainable ecotourism as our guiding concept. Sustainable Ecotourism helps maintain the integrity of the natural, cultural and social environment in the interest of all. We have awareness that our operations may have a negative impact on environment, nature and host communities. We aim to minimize these impacts and maintain our pristine operating environment for generations to come.







Our methodology for monitoring our progress and making decisions is follows and is adapted from our corporate strategic action plan for this business unit;

### **INTEGRATE ACTIVITY, LONG TERM PLANNING & PARTNERSHIP DEVELOPMENT - MAINTAIN & DEVELOP DIVERSITY**

Pleass Global is a successful medium sized Fiji Public Company with resources to support the Kila Eco Adventure Park. Pleass Global is engaged in other business activities which compliment and provide synergistic opportunities ensuring the success of all our business units. Our business is diverse in that it operates several different activities

some having seasonal impacts therefore the portfolio is able to sustain the variations in the seasons. Pleass Global has a staged and well-managed development plan for Kila Eco Adventure Park with a continuous development theme designed to ensure our guests are able to repeat visit with new experiences on offer. Our guests are international and local hence the offering needs to be tailored to suit all clients. We partner with inbound tour operators and local agents to ensure we capitalise our reach.

### **SUPPORT LOCAL ECONOMIES**

Purchasing for Kila Eco Adventure Park reflects a 94% local purchase rate with a small quantity of safety items being sourced from international markets as unavailable in Fiji. We purchase as close to the park as possible with plants, gravel, woodchips, fuel, coconut husks, and other items being purchased in the immediate vicinity of the park; providing income for our neighbours and reducing our impact on the environment with respect to cartage. Pleass Global employs park staff from Nabukavesi Village and staff walk to and from the park reducing vehicle emissions and cost. The staff are all trained, audited and certified as instructors and continually assessed for performance in their roles; we are building teams of trained and qualified people.



### **USE SUSTAINABLE RESOURCES & PARTNER WITH ORGANISATIONS THAT SHARE OUR VALUES**

Resources are consumed in a conservative manner with all manner of material being collected, reused and recycled. Materials purchased for the park are also assessed for their availability, sustainability and durability. Kila Eco Adventure Park needs to be profitable to be sustainable so resource consumption and cost is a significant management key performance indicator.

### **INVOLVE LOCAL COMMUNITIES, STAKEHOLDERS & PUBLIC - RESEARCH, SHARE LEARNING & EXPERIENCE**

Pleass Global was one of the first companies in Fiji to employ a sustainability manager and has constant dialogue with the Department of Environment. Pleass Global supports the many activities managed by the Department of Environment and showcases the sustainable natural environment that is Kila at many events throughout the year. The villages located near the park are involved in providing staff and resources and have benefitted in many ways from the development. The farm bordering the park, also owned by Pleass Global employs staff from the nearby village and provides opportunity for people to train and develop under our instructor programmes. Kila Eco Adventure Park shares learnings and knowledge in a reciprocal manner with other operators in the local area and across Fiji pertaining to sustainable practices, organic gardening and farming, organic fertilisers, mulching etc. Pleass Global has attended several international organic conferences and shares information readily with other operators in the region, exchange of information is vital to our continuous learning and experience.



# PRODUCT IDENTIFICATION



Fiji's most exciting in-bound tourism attraction shares the 120 acres with the organic farm. Kila Park has Fiji's most exciting tourist attractions along with 10 kilometres of jungle paths, waterfalls, picnic bures (shelters) and Fiji's only linear botanic garden. All this complimented by secure car parking and guided environmental or cultural tours.

Kila Eco Adventure Park is a serene place but also adventure filled. There is a world-class high ropes course with new elements being added over time, a low ropes team building course, Fiji's longest zip line and our most recent addition, a full "military style" commando course.

Tourists, local citizens, organisations and groups view the park as a place of beauty, adventure and fun whilst also a place of personal development and team effectiveness. Our Team Building sessions build on high ropes and low ropes activities to develop people as individual professionals, extend their capability, deliver high functioning teams, and in turn excel as part of a progressive organisation.



Kila Eco Adventure Park is managed in accordance with GreenPleass policy and safety is paramount, our trained, certified and internationally accredited instructors ensure that all guests comply with our safety regulations and practices in addition to respecting the environment and understanding their obligation to maintain our sustainability practices whilst in the park.

Our high ropes elements, low ropes team building courses, newly established "military style" commando course and Fiji's longest zipline contribute to a unique experience in a beautiful environment in Fiji.





We are successful because we offer the full experience of fun, adventure and learning in a beautiful environment and more and more tourists are keen to engage with sustainable tourism in their holiday spend. In Fiji we are proud to name the following as our corporate clients who have come to us for team-building and team-effectiveness training-

SKY Pacific	Telecom Fiji Ltd
Mind Pearl Fiji	Fiji Sun News Team
ANZ (Retail Banking Managers)	Rotary Club Suva North
DHL Express	Reserve Bank of Fiji
Fiji Development Bank	KPMG
Motibhai (Sales & Marketing)	Vinod Patel Company
BSP Life (Suva)	Fijian Holidays Suva
FMF (Management team)	Fiji Island Visitors Bureau
Westpac Banking Operation	Fiji Times
Prime Minister's Office	Digicel
NCM Partners	Munro Leys
ANZ (QUEST)	Vodafone Fiji
Harcourt Fiji	Rustic Pathways
Tradewinds Marine	Miss World Fiji
Ministry of Environment Suva	Fiji Men's Volleyball Team
UNDP Operation	National netball Team
Pacific Builders Solution	Namosi Rugby Team
Taukei Land Trust Board	Fiji Swimming Team
QBE Insurance	New Life Youth Group
SCA Hygiene Australasia	VOU Dance Group
Merchant Finance Suva	Fiji 15 Rugby Team

### SCHOOLS THAT HAVE ENJOYED KILA ECO ADVENTURE PARK IN 2013 | 2014

Nasinu Muslim Primary School  
 Suva Christian Community School  
 Veiuto Primary School  
 Suva Grammar School  
 University of the South Pacific  
 Fiji National University (Samabula)  
 Sigatoka Andra College  
 Varamu Muslim College Sigatoka  
 Nadi International School  
 Suva International School  
 DAV Girls College  
 Suva Primary School  
 National Training & Productivity Center  
 Holy Trinity Primary School

## WHY ARE WE SUCCESSFUL?

Kila Eco Adventure Park offers a wide range of quality packages at affordable prices in a truly unique and beautiful environment with great respect for the people, culture, society and land in which we operate.





## COMPLIANCE

Safety is paramount in all that we do; our staff are trained, audited and certified by international accredited organisations each year

Pleass Global is a public company and views compliance as a major factor in sustainable business practices; we ensure that we –

- Comply with all laws of Fiji
- Comply with all regulatory bodies in Fiji
- Insure our businesses to international standard
- Protect our intellectual property with vigour
- Develop business plans with compliance as an overall principle
- Seek certification and approval for quality systems for all business units
- Manage the finances of the business under a transparent and effective audit process

## Certificate of Compliance



CERTIFIED OPERATION

**Pleass Global Limited**

PO Box 10241 Laucala Beach Estate  
Suva FIJI

Certification Number: **11129**

SCOPE OF CERTIFICATION

**Producer  
Horticulture**

FACILITIES

16 Amra Street, Walu Bay, Suva and Namosi Road, Waigelelele, Namosi FIJI  
Namosi Road Waigelelele Namosi FIJI

PRODUCTS

**SEE ANNEX**

STANDARDS



Certified in accordance with the Australian Certified Organic Standard which is recognised equivalent with (EC) Regulation 834/2007, 889/2008 and consequent amendments and in accordance with the ISO65 accreditation program as accredited by IOAS. **AU-BIO-107** Last CRC Review date: **22 Jun 2015**

*Michael Baker*  
Authorised by:  
Michael Baker  
Chief Certification Officer  
C-02606-2015



Place & Date of Issue:  
Brisbane, Australia  
22 June 2015

Valid Until: 30 Apr 2016

Australian Certified Organic Pty Ltd ABN 74 099 884 983  
18 Eton Street (PO Box 810) Nundah QLD 4012 Ph: +61 (0)7 3350 5706 Fax: +61 (0)7 3266 5996  
Email: [info@aco.net.au](mailto:info@aco.net.au) Web: [www.aco.net.au](http://www.aco.net.au)





## **CHANGING ALTITUDE LTD**

PO BOX 9559 Wellington, Ph (04) 383 8350 Fx (04) 383 8351 Cell (027) 2500 225

*project adventure license-holder in new zealand*



## **Certificate of Compliance**

The Kila World Challenge Ropes Course and Zip Line, designed and installed by Australian Ropes Course Builders, engineered by Gamcorp, and signed off and inspected by Project Adventure New Zealand, meets current inspection requirements for the Association for Challenge Course Technology (ACCT) design, performance and inspection standards.

Other standards also considered are: A Code of Practice for Flying Foxes in New Zealand and New Zealand NZS5828:2004 Playground Equipment and Surfacing. A description of individual elements, and their current state and ratings are provided in the Kila World Inspection Report 2014. The next inspection is due May 2016.

Staff management and rescue procedures have been reviewed and critiqued as per the operating Kila World Procedure Manual Level #1 and #2

**Karl Ratahi**  
Project Adventure New Zealand  
ACCT Certified Inspector

7<sup>th</sup> July 2015

### **Hardware Ratings**

Hardware Item	MBL (Min Break Load) Kg Proof Load Applied	SWL (Safe Work Load) KG SWL= MBL/5
M20 Forged Eye Bolt	16480	3296
9.5mm 6 x 19 Wire Rope Cable – Swaged Thimble Eye	6650	1330
8.0mm 6 x 19 Wire Rope Cable – Swaged Thimble Eye	4870	974
Project Adventure K-2 Zip Pulley	6350	1270
Project Adventure K-1 Cable Pulley	6365	1275
Project Adventure Klinesave Shear Reduction Block	5455	1019
16mm Mallion Rapide Link	14500	2900
12mm Mallion Rapide Link Standard	7500	1500
12mm Mallion Rapide Link Long	6250	1250
10mm Mallion Rapide Link	5500	1100

Hardware Item	Pull Out Rating at 45 Degrees
Guy Anchor 1.8m x 20mm x 175mm	<3500

# ACTIVITIES

Kila Eco Adventure Park provides a significant contribution to the Namosi region which is the developing stage with respect to tourism. We anticipate significant growth of village tours, waterfall visits, nature treks and the like as activities that tourists enjoy in this will have a growth effect in tourism income in the region. Our park offers a convenient stopover for tourists travelling from the Western side of the island and many state that they are energised by the exercise and refreshment provided by the park. We are now enjoying visits from many local tourists and also inbound guests from cruise ships visiting Suva. We envisage continued growth of our operation and those operating in nearby areas as we pursue growth through sales and marketing activities, partnerships, agents and complementary activities.







## OUR REACH

We reach our guests via a raft of activities, not limited to- radio, television, website, flyers distributed through various travel networks, tour desks, social media, agents, inbound tour operators, word of mouth and direct sales access. Our offering is well priced and service levels are rated a very high as evidenced by a significant amount of repeat visits.

## CULTURE

Pleass Global has a deep respect for Fiji, its people and lands. We showcase Fiji via the way we manage our activities at the Park. Our people are our ambassadors and provide a true Fiji welcome and experience to all who visit. We have a Fiji Bati welcome guests and provide a guitarist and delightful singing at the conclusion of the tour. We provide opportunities to view parrots and lizards located in the park along with a tour of our linear botanic garden. Our goal is to have our guests leave us with a little more knowledge and appreciation of the beauty of Fiji regardless if they are from overseas or home.



**greenpleass**

AND



**KILA**

ECO ADVENTURE PARK

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## WE GIVE BACK...

### SPONSORSHIPS & DONATIONS

just a few...

- School assistance Nabukavesi Village
- Training camp Flying Fijians
- Fiji Military Forces Complimentary Training
- Rotary International
- Rotaract Fiji
- Various schools- bush picnics and nature walk excursions
- Miss World Fiji- Beauty with a Purpose Charity
- Accor-Cure Kids-major event 2014 - 90 competitors completing a challenge day at the park.
- Support- At Kila Eco Adventure park we invest in our local community; providing training and development for staff from the Nabukavesi Village and beyond ensuring the local community benefits and partners with us in a our various pursuits in the region.





# INNOVATIONS

- All structures made on site with locally sourced materials and local grasses utilized for roofing
- Compost toilets used exclusively and managed in accordance with our organic land certification
- Organic certification is a major compliance matter and ensures we can claim that we are maintaining the land in a pristine state with no chemicals or industry effects.
- All leaf litter is collected and composted for fertilizer in composting bins made from fallen branches
- We provide bottled water to our guests and manage the recyclable bottles so that littering does not occur
- We manage movement of people in the park via walkways so that trampling of the forest does not occur
- Fires are specifically forbidden on site
- We use our learning from our organic farm to assist with plant generation in the park
- We have developed a strong product with our corporate team building packages and are contributing to development of organisations across Fiji
- We manage compliance carefully to ensure protection of our park and the land it occupies.

**THE FUTURE...** To continue to develop, learn, refresh and grow so that we provide a park that offers enjoyment, challenge and learning for generations to come...We have a strategic plan covering the next 5 years and it is envisaged that an eco tourism accommodation facility, visitor learning centre and restaurant shall be constructed and opened to improve park access and cater for our growing number of guests.

**We invite you to view our video presentation provided  
and to visit our website [www.kilaworld.com](http://www.kilaworld.com)**



Kila Eco Adventure Park commenced construction utilizing internationally sustainable design and construction practices in 2010. Since inception the park has grown in a planned and managed environment with new offerings to our guests each year.

Kila Eco Adventure Park is managed in accordance with our GreenPleass policy;

Safety is paramount- our safety programme ensures the safety of our guests and staff and we ensure all guests are carefully briefed, instructed and cared for during their visit to the park.

Impact on all areas is minimized - construction materials, operating equipment, uniforms, consumables are all locally sourced and in line with our principles. We ensure that nothing is left behind; we provide bottled water in recyclable bottles, we collect and reuse and recycle whatever we can, we ensure the rainforest is protected by providing clearly marked pathways, we ensure the impact on the park is minimized to extremely low levels.

We have invested 0.5M in organic planting and landscaping with all gardens tended to manually and no machinery is used. We have created a haven of rare plants and local species to ensure we regenerate the environment as closely as possible to nature. Our carbon footprint is positively impacted by this effort.

Local engagement is valued and encouraged; we employ our staff from Nabukavesi Village, a five minute walk from the park, reducing any vehicle impact from staff. The staff are trained by internationally accredited trainers and refresher training is completed each year.

We have constructed a compost toilet that serves the park and is managed in accordance with our accredited “organic land” status.

We are privileged to have been awarded “Organic Land” status by the Biological Farmers Association of Australia and we protect this status with vigour.

